

Cancellation Policy キャンセルポリシー

Penalty (concerning General Terms and Conditions Article 6-2)

Individual Guest (from 1 to 10) cancelled date,

3 Days - 1 Day Prior to Accommodation Day 50%,
Accommodation Day or No Show 100% will be charged.

Group Guests (10 or more) cancelled date,

7 Days - 72 Hours Prior to Accommodation Day 50%,
72 Hours - Accommodation Day or No Show 100% will be charged.

Note: (1) The percentage is the percentage of the Penalty against the Basic Accommodation Charge.

In the case that the number of days for accommodation has been reduced, Penalty for One Day (first day) shall be charged, regardless of the number of days reduced.

In the case that the Accommodation Contract has been cancelled for a part of the Group

(consisting of 10 members or more), the Penalty charged shall be for the number of the Group members equal to 10% (a fraction to be evened up) of the total number of the Group members booked for accommodation as of 10 days prior to the first day of occupancy (or the day when the Accommodation Contract has been accepted in less than 10 days prior to the first day of occupancy).

違約金(宿泊約款 第6条第2項関係)

契約申込人数（一般10名まで）の場合、

契約解除の通知を受けた日 72時間前から50%、当日・不泊100%を徴収。

契約申込人数（団体10名以上）の場合、

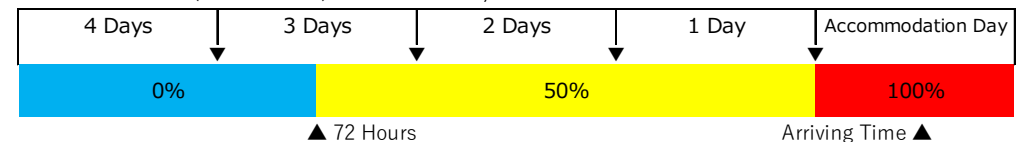
契約解除の通知を受けた日 7日前から72時間前まで50%、72時間前から当日・不泊100%を徴収。

(注)1. %は、基本宿泊料に対する違約金の比率です。

2. 契約日数が短縮した場合は、その短縮日数にかかわらず、1日分(初日)の違約金を収受します。

3. 団体客(10名以上)の一部について契約の解除があった場合、宿泊の10日前(その日より後に申込みをお引き受けした場合にはそのお引き受けした日)における宿泊人数の10%(端数が出た場合には切り上げる。)にあたる人数については、違約金はいただきません。

Individual Guest (from 1 to 10) cancelled date,



Group Guests (10 or more) cancelled date,

